

TIFFANY **MYERS**

Creative leader with an obsession for collaboration, brand building & visual storytelling. Successful in developing campaigns to support sales goals, resonate with target audiences & build brand loyalty. Known for blending artistic vision with strategic insights to drive measurable results.



tiffanymyersdesign@gmail.com



technical skills

- Photoshop
- Illustrator
- InDesign
- Canva
 - Dreamweaver
 - Wordpress
 - HTML/CSS

expertise

Brand Identity

Go-To-Market Strategy

Campaign **Development**

Illustration & Photo Editing

AI (Video, Image & Copy)

Typography

Content Creation

Project Management

Email Marketing

Social Media Strategy

Budget Management

Agency & Vendor **Management**

CRM & Segmentation

Data Analysis

highlights

TIFFANYMYERSDESIGN.COM

- Developed Google reviews contest delivering a 170% increase in review volume & 4.7 average rating
- Organized & executed Spring Break braces promo events resulting in 256% ROI across 48 offices
- Re-energized previously dormant social platforms: Instagram 712% increase in engagement, 7.1M reach & 128% increase in profile visits; TikTok - 12,800 post likes, 12% increase in followers & 352% increase in profile visits
- Drove 24% increase in loyalty sales, resulting in annual loyalty sales surpassing \$11.5M in two years
- Developed best-in-class new user loyalty journey, contributing to top 75th percentile time to first visit

experience

Creative Director

Rodeo Dental / June 2024 - Current / Remote & Irving, TX

- Leads the development, coordination & execution of high-impact seasonal patient experiences & immersive braces promo events across Texas, Colorado and Arizona
- Champions brand integrity across all touchpoints to reinforce brand mission
- Oversees social media strategy and video content team for brand and doctor recruiting across Instagram, Facebook, TikTok & LinkedIn
- Spearheads the localization of creative based on office lobbies, community demographics, and Spanish translation to drive inclusivity and reach
- Developed Rodeo Rewards app pilot with vendor partner to gamify patient journey
- Manages a cross-functional team including Marketing Coordinator and three freelance partners
- Collaborates with construction and procurement on new office openings
- Partners with marketing leadership to track budget, scorecard metrics and campaign effectiveness

Creative Director

MOOYAH Burgers, Fries & Shakes / July 2016 - June 2024 / Plano, TX

- Managed creative including in-store merchandising, menus, packaging, and digital platforms brand-wide
- Strategized and executed monthly email calendar and continuous app messaging, driving engagement for user base of 700k+ app members
- Supervised social media manager, content strategy, influencer program and campaign activations on Instagram, TikTok, Facebook, LinkedIn, and X
- Led food photography and videography shoots with talent, agency, and food stylists
- Partnered seamlessly with other teams on integrated marketing campaigns, franchise development, new restaurant openings, remodels, and promotional events
- Managed creative budgets, agencies, copywriters, videographers, and freelance resources

Best Loyalty App by Franchise Innovation Awards - 2024

platforms

Microsoft Office

Asana

Monday.com

Zoho Forms

Mailchimp

Sharepoint

Smartsheet

Yext / SOCi / MomentFeed

Punchh

OLO

Google Analytics

SendGrid

PingHD (EngagePHD)

Bite Kiosk

strengths

- 1. Achiever
- 2. Learner
- 3. Includer
- 4. Empathy
- 5. Input

Senior Digital Designer

Nerium International / September 2014 - July 2016 / Addison, TX

- Developed impactful digital creative for new product launches, incentive trips, campaign sprints, and global expansion initiatives
- Mentored and guided team of designers, aiding in the enhancement of skillsets and strength of the team
- Fostered collaboration with other teams to ensure successful launch of new products and countries
- Ensured seamless experiences for over 30,000 attendees at conference by managing digital assets and content, including optimized landing pages, mobile app, presentations, and social graphics
- Elevated online presence and engagement of celebrity brand partners through design and development of Wordpress microsites

Graphic Designer II

Research Now / March 2012 - September 2014 / Plano, TX

- Designed marketing collateral for Research Now including brochures, whitepapers, sales materials, presentations, and tradeshow signage
- Executed end-to-end B2B and B2C campaigns across various channels, including print, emails, display ads, landing pages, and social media for e-Miles
- Localized content and design for EMEA and APAC design teams while adhering to brand standards and enhancing global consistency
- Elevated executive leadership presentations at national and international conferences
- Conceptualized themes and organized data for global Quarterly Update presentations in collaboration with the CEO and Internal Communications team

Peak Performance Award Winner | Peer nominated award | 2nd Quarter of 2014

Graphic Designer

Eyemart Express / November 2009 - March 2012 / Farmers Branch, TX

- Enhanced brand visibility and drove customer engagement by designing impactful newspaper advertisements, direct mail, and collateral for over 30 locations
- Increased foot traffic and revenue for optometrists through the strategic implementation of coupons, advertising, and signage, providing valuable creative and marketing support
- Contributed to efficient workflow and timely campaign launches by streamlining production processes and finalizing high-quality production files
- Created attractive in-store environment by crafting compelling in-store retail signage

education

Bachelor of Fine Arts in Graphic Design

Texas Woman's University / Graduation May 2009 GPA 3.8 / Magna Cum Laude